

## Freight Noise Attenuation Program - application form

### Your details

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Mr / Mrs / Ms  
(please circle)

First Name: \_\_\_\_\_

Surname: \_\_\_\_\_



Property address  
to be assessed

\_\_\_\_\_



Mail address  
(if different)

\_\_\_\_\_



Home phone

\_\_\_\_\_

Mobile phone

\_\_\_\_\_



Email

\_\_\_\_\_

How would you like to be contacted?

Mail

Email

### About your dwelling

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When did you buy this dwelling? (month / year)

\_\_\_\_\_

Type of dwelling?

House

Unit

Other :

How is the dwelling occupied?

Owner occupied

Holiday rental

Rented

Vacant

Is the building three or more storeys high?

Yes

No

Was the dwelling subject to a Development  
Approval after 1 January 2009?

Yes

No

Have you applied for the Freight Noise Attenuation  
Program before?

Yes

No

When?

Are there any other owners of the property?

Yes

No

If yes, please specify:

\_\_\_\_\_

\_\_\_\_\_

## About the freight rail noise

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When are you usually disturbed by rail noise?

Day   
Night

Both

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Can you describe the noise problem and your concerns? (optional)

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Do you have any other comments? (optional)

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## Your declaration

I declare that the information on this form is true and complete.

 Sign here \_\_\_\_\_

Date \_\_\_\_\_

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## Privacy statement

Transport for NSW (**TfNSW**) is committed to protecting the privacy of your personal information.

By making an application for the Freight Noise Attenuation Program (**Program**) you will provide personal information to TfNSW including: your name, contact details and information about your dwelling.

There is no requirement for you to provide your personal information because applying for the Program is voluntary. However, if you do not provide the personal information requested TfNSW will not be able to assess your application.

TfNSW collects your personal information to administer and manage the Program. In administering and managing the Program, TfNSW may use your personal information to assess your eligibility for the Program and communicate with you via your preferred form of contact.

TfNSW may engage contractors to work on the Program. Each contractor is authorised by TfNSW to act on behalf of TfNSW and is required to comply with the *Privacy and Personal Information Protection Act 1998 (PIIP Act)* as if it was TfNSW.

We will not disclose your personal information to any third parties unless you consent or as authorised by law.

Your personal information will be held and managed by TfNSW in accordance with the PPIP Act. To access or amend your personal information please contact TfNSW using the below information. For further information please see the [Transport Privacy page](#) or contact us at [privacy@transport.nsw.gov.au](mailto:privacy@transport.nsw.gov.au).

## Our details

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Please return your completed form to:



Transport for NSW  
Freight Noise Attenuation Program  
PO Box 973  
Parramatta NSW 2124

@ [railnoise@transport.nsw.gov.au](mailto:railnoise@transport.nsw.gov.au)  
Telephone: 1800 446 517

## Freight Noise Attenuation Program - eligibility criteria fact sheet

Please keep this as your reference. For more information, see the Program policy.

What happens once you have submitted an application?

When we receive your completed form, we assess your application against our eligibility criteria.

Sometimes, after our initial review, we will investigate further, such as by monitoring noise in the area.

We will write to you within 20 business days to tell you what will happen next.

Which properties are eligible for the program?

To be eligible for the Program's building treatment, your dwelling must:

- be classified as an 'occupied residence' or noise sensitive land use
- not be part of a building more than three habitable levels above ground
- not be part of a development that was approved after 1 January 2009.

Noise levels at the dwelling must be above 70 decibels during the day (LAeq(15hour) 7am to 10pm) or 65 decibels at night (LAeq(9hour) 10pm to 7am).

How much does treatment cost and who pays?

We look for treatment options that are cost-effective, fair and practical. Treatments might cost up to \$31,750 (2021 dollars) for each dwelling.

If you have owned your property for less than seven years, we will offer to share costs with you as follows:

Ownership time (at offer)	Owner contribution
0–2 years	85%
2–3 years	70%
3–4 years	55%
4–5 years	35%
5–6 years	20%
6–7 years	10%
7+ years	0%

Which properties receive treatment first?

We prioritise treatment at properties based on exposure to freight rail noise at night.